

GINTELL Rest N Go is the leading vending massage chair company with over more than 800 locations in Malaysia. Our moto is to provide comfortable and affordable 24 hours massage to all our customer with ease at our designated Rest N Go Station nationwide. With just a scan and click of a button, customers are able to enjoy a comfortable massage on our Rest N Go massage chairs.

With just a simple, SCAN, CLICK and ENJOY

Here's what Rest N Go app can do:

Sign up with your phone number, email, Facebook or Google account to receive rewards from us. At the same time by using your current location, the app is able to show you the nearest available Rest N Go station that is within your reach.

By scanning on our QR Code that is located on our Rest N Go Massage Chair, you will be able to start a comfortable massage with ease.

Payments for your massage are made easy via Credit Card, Debit Card, Internet Banking, PayPal, Mobile Money, Web Cash, FPX and others.

While enjoying your massage, you will be able to go through our comprehensive product catalogue of our wide variety of GINTELL products that is made available for ordering at any time with a click of a button.

# How To Start A Comfortable Massage:

### Step 1

Download the "Rest N Go" mobile app that is available at Google Play Store and also Apple App Store.



### Step 2

Signup with your mobile number or email. For your convenience, you can also signup using your Facebook or Google account.



## Step 3

Scan the QR Code that is located at the left side of the massage chair armrest.



## Step 4

Once the Chair SN appeared on screen, select the required massage duration.



### Step 5

Upon successful payment or wallet deduction, just click "START" to start your comfortable massage.



### Step 6

In case of an emergency, a "STOP" button is provided in the app during your massage with a countdown timer. When the button is pressed, the massage chair will stop within 5 seconds, but during this cancellation, no credit refund is allowed.



# How To Top-Up Your Wallet:

- 1. Click on the menu navigation, then go to "My Wallet"
- 2. The system will show you your current wallet credit balance. To top-up, click on the "Refill My Wallet".
- 3. Select the desired top-up amount from the dropdown menu.
- 4. Make payment using our payment portal by selecting the desired payment method.
- 5. Once completed, the amount will be directly debited into your wallet.

## FAQ (Frequently Asked Question):

- Q: Can I insert cash notes during my massage using the app?
- A: Yes, while massaging using the mobile app, you can continue to add on the massage duration by adding money notes into the dispenser that is located on the right side of the massage chair, once entered you will see the countdown timer on the chair increase.
- Q: Can I stop the massage in case of an emergency?
- A: Yes, there is a "STOP" button provided on screen. If during an emergency, please press the button and the massage chair will stop within 5 seconds. During a cancellation, no credit refund is allowed.
- Q: Am I suitable to sit in the massage chair?
- A: Our massage chair is suitable for all ages and gender, but if your uncertain of your condition, we advise that you seek clarification from your doctor on this matter.

For further information you may email it to rng@gintell.com